



Family Satisfaction Survey

Date _____ Parent/Caregiver: _____

Your feedback about the Family Respite Program is valuable to us. We want to hear your thoughts on how the service has been helpful and how we may be able to improve the program. *This survey is a part of our state contract guidelines.* Your participation will help to ensure that we can secure future funding to continue providing this service to families. Please answer the questions below. Thank you for your participation!

You can return this survey to NAMI Maine via email respite@namimaine.org, fax 621-8430, or mail to our office. Please call your regional manager if you have any questions or need assistance.

1. Did you require assistance from a respite team member to coordinate respite care for your child? (I.e., Find a respite provider or assist your chosen person to become a provider)

Yes No N/A

2. If you answered “yes” to #1, did you receive respite within 30 (thirty) days after your request?

Yes No N/A

3. Family respite hours have increased from 16 hours per month to 24 hours per month. Do you feel this increase has been helpful?

Yes No N/A

4. Has your child been hospitalized in the last 3 (three) months?

Yes No Would have been but unable to find a bed

5. Please select the answer that most applies to your experience with respite in the last 3 (three) months:

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
My relationship with my child has improved					
I feel able to manage my child’s behavior					
I am optimistic about my child’s future right now					
I am satisfied with the respite services I have received					
I do not think my child will require an out-of-home placement in the next 6 (six) months					



Please check here if you ***do not*** wish to be contacted regarding your feedback.

- Is there anything that you feel would make respite more helpful? Any changes you would like to see within the program?

- **Help us spread the word about NAMI Maine!** Please share a sentence or two about how your NAMI Maine experience has impacted you. Tell us the name you'd like attached to your comments or whether you want your message shared anonymously. By sharing your message here, you give us permission to use it in printed and online NAMI Maine promotions.